

# CAVIONI-FUSTITALIA S.p.A.

Lavorazione Imballaggi Metallici

20058 Zibido S. Giacomo (Milano / Italy)

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Capitale Sociale € 598.000 interamente versato  
Registro Imprese Tribunale di Milano N° 07298840153  
C.C.I.A.A. Milano R.E.A. N° 1151996  
Partita IVA e Codice Fiscale 07298840153



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*Fustini conici e cilindrici*

## General Company Policies and Procedures

### Our standpoints:

#### Customers

- Our performances are assessed considering the needs and requirements of our customers.
- Our customers perceive us as a leader in the manufacturing of approved and non-approved metal packagings in a wide range of shapes and sizes, attention to quality, flexibility, competitiveness as well as ability to customize products, to stick to delivery deadlines. Our target markets encompasses domestic and international markets.
- Our goal is to establish business relationships based on customer's trust, which once consolidated in time, allow us to know in advance the demand as for quantities and types; to support the customers in managing their orders, in arranging for artworks and relevant possible changes and, more generally, in providing qualified support to develop and manufacture products tailored to customers' requirements.

#### Products

- Continuously keep up and enhance our know-how about the products.
- Work out and encourage the use of even more performing products.
- Continuously expand the range of approved packagings fit for the transportation of dangerous goods; seek for suppliers leading in the sector concerned, able to meet the performance standards required by both product and inside procedures and customer's expectations; thus only rely on qualified, carefully selected suppliers making use of state-of-the-art technology suitable to the market sector concerned and namely the newest machines and plants manufactured by leaders in the sector.
- Monitor every step in the product manufacturing.
- Test each packaging according to the quality practice.
- Deliver "just-in-time" and offer an inventory service, should it be the case.

#### Current mandatory and voluntary rules

- Comply with mandatory and voluntary regulations (contractual, national, European and international), with the compulsory and optional specifications of the product and its relevant manufacturing process as well as with the requirements of administrative and human resources practices.

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- Ensure the continuous updating of the applicable provisions thanks to the appropriate information channels.

### Human resources

- Our working philosophy would not be much if availability, vocational training and responsibility of our staff fail. Quality and customer service benefit from the expertise of all the employees of the company. Their participation and involvement in the company solidify in a relationship beyond the sheer work done to turn into a synergic co-operation aimed to achieve the common goals.
- Continuous training, targets-oriented effectiveness, organization, optimization and respect towards customers and suppliers are the basic elements of our professionalism.

### Procedures

- All the organizational procedures are established and solidified in a document with the help of the concerned people.
- Every concerned person in charge works continuously to enhance these procedures.
- Our managerial method is implemented in compliance with UNI EN ISO 9001:2015 standards and we aim at its continuous enhancement.
- Implementation of manufacturing procedures able to correctly identify and track the product.
- Monitor the efficiency of our methods by means of necessary devices, internal controls on our plants and inspections at our suppliers' sites.

### Sustainability

- Promote practices for the raw material recycling.
- Consider sustainability as a structural and long-run concept; that's why the board of directors has resolved to commit ourselves and reduce the social and environmental impacts through actions to this aim.

### Social responsibilities

- Ensure that:
  - workers are not denied freedom of association, appointment of representatives of their own choosing and collective bargaining with employers;
  - forced labour is not employed;

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- no children being less than the age of completing compulsory schooling and in general not less than 15 years are employed;
- equality of opportunity (job and treatment) is not denied;
- conditions at work do not threaten workers' health and safety.

## Occupational Safety

- adopt safety practices to avoid occupational and non-occupational accidents and promote the culture of prevention at the workplace.

## Environment

- Actions such as the installation of photovoltaic modules, the reduction of energy consumption are only a few of our commitments about the environmental issue together our own wish to continuously improve our manufacturing processes and every other related activity.
- This way our customers can benefit from a sensible purchase of the raw materials.

## Innovation

- Seek for those technological and organizational devices able to enhance the company's performance.
- Increasingly rely on IT tools, whose implementation helps to avoid faults, redundant working stages, improve identification and traceability of raw material, component and half-finished products.

## Quality Management

- Regularly monitor and review when necessary our Quality Management System.
- Facilitate its knowledge and implementation within the company.
- Make every person in charge aware of it.

Anselmo Pagani  
Chairman of the Board

Marcallo con Casone, 10.11.2020